The Offices of the Dean of Student Life strive to enhance opportunities for students to participate fully in the university experience by providing information, services, programs, and involvement opportunities that facilitate responsible life choices and promote self and community awareness.

**ACCOMPLISHMENTS**

After four years of being displaced from the formerly known Cain Hall into various locations of campus, the department moved into the new 95,000 square-foot **Student Services Building** located in the Student Affairs corridor of campus—a building with a creative and open design that should support short and long-term department growth and evolution.

- ODSL has seen an increase in endowed Texas A&M Foundation accounts; we added **6 new accounts** in the last three years.

During the COVID-19 pandemic, two major programs/processes that utilized technology to a whole new level included New Student Conferences staff moving to a completely virtual experience for **12,000+ students and over 10,000 family members** and the shift to virtual student conduct conferences and student conduct investigations using Zoom, Adobe Pro, DocuSign, and Filex transfer.

- **20k+ website pageviews** per month
- **34,201 Facebook likes and followers**
- **13,692 Twitter followers**
- **10,424 Instagram followers**

**FUTURE GOALS**

- Continue to cultivate an environment which values equity, diversity and inclusion through intentional development of inclusive programs, services, and outreach; the recruitment of diverse staff; promotion of educational opportunities for staff and students; and active engagement in meaningful dialogue.

- Adept in serving the needs of our campus constituents through changing times (e.g., pandemic), regulatory requirements that are often the responsibility of this department (e.g., former foster youth), and addressing the complex needs of an ever-changing student population (e.g., food insecurities, homelessness).

- The Student Conduct Office moved all investigations and student conduct conferences to an online format and ensured all confidentiality and due process protocols remained compliant.

- Health Promotion created the Texas A&M University System required return-to-campus online training that was taken by 70,000+ students prior to classes starting for the fall semester.

- In six weeks, New Student & Family Programs moved New Student Conferences (NSCs) from a two-day, in-person format to a virtual experience for all incoming undergraduate students and their family members.

- All programming units moved a variety of presentations and programs to online platforms including Zoom, Facebook Live and Instagram Live.

- The Graduate and Professional Student Government canceled the in-person Student Research Week, but offered an option for students to submit their presentations online to have judges review and provide feedback.

- Student Assistance Services made arrangements to get food pantry items to students who were in need.

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Thank you from the bottom of my heart for the support you gave me and will continue to give our son. It sounds like A&M has lots of resources to help him and I am beyond grateful. Thank you for your work to help us and many other students. If you ever doubt that your work changes lives, please don’t. Your work is invaluable. Thank you. — Aggie Parent