DIRECTOR OF STUDENT AFFAIRS INFORMATION TECHNOLOGY (IT) & ASSISTANT CHIEF INFORMATION OFFICER (CIO)

SEARCH PROFILE

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Howdy!

Thank you for taking the time to review this search profile for the Director of Information Technology (IT) in the Division of Student Affairs (DSA) and Assistant Chief Information Officer (CIO) at Texas A&M University.

A commitment to Texas A&M’s core values of excellence, integrity, leadership, loyalty, respect, and selfless service propels each of us every day in our vision to remain our nation’s preeminent, student-centered Division of Student Affairs. Our IT group, which serves all 17 DSA departments as well as the Office of the Vice President, is an integral part of this commitment. We trust that the candidate we select will be well-equipped to provide vision and strategic leadership to propel the division to the future. To best align enterprise IT with the division’s student success initiatives and assist in tackling enterprise-level challenges, this position also serves as an Assistant CIO with responsibilities to the Vice President for IT and CIO.

As our greatest resource, we invest in the staff who work in the division by providing support and opportunities for personal and professional growth. At Texas A&M, you will be surrounded by professionals who are both thought leaders and scholars in their area of professional expertise, including IT.

Your interest in Texas A&M, the Division of Student Affairs, and our Information Technology Department could not be better timed, as we embark on a new strategic plans for the university and for our division. As Director of IT, you would be a critical part of the division leadership team implementing strategic objectives in support of Vision 2030.

So if you are searching for an environment in which you can thrive and excel, welcome to Aggieland!

Yours & Gig ‘Em!

Dr. Daniel J. Pugh, Sr.
Vice President for Student Affairs
OUR VISION
To be a preeminent, student-centered division that inspires and prepares students for a life of learning, leadership, service, and citizenship in a global society.

OUR MISSION
In support of the Texas A&M University mission, the Division of Student Affairs contributes to student learning and development. We provide exceptional services, facilities, and programs that promote student success, embody the Aggie spirit, and foster a diverse and inclusive campus community to deepen the understanding and individual application of the Aggie core values – excellence, integrity, leadership, loyalty, respect, and selfless service.

STUDENTAFFAIRS.TAMU.EDU

VIEW THE ORGANIZATIONAL CHART FOR THE DIVISION OF STUDENT AFFAIRS.

GOALS & OUTCOMES
1. Enrich the student experience.
2. Contribute to student success.
3. Develop global leaders.
5. Ensure future effectiveness.
6. Enhance staff development.

VIEW THE STRATEGIC PLAN

DEPARTMENTS
Becky Gates Children's Center
Corps of Cadets
Counseling & Psychological Services
Disability Resources
DSA Information Technology
Memorial Student Center
Multicultural Services
Music Activities
Offices of the Dean of Student Life
Recreational Sports
Residence Life
Student Activities
Student Health Services
Student Life Studies
University Art Galleries
University Center & Special Events
Veteran Resource & Support Center

17 DEPARTMENTS
570 FULL-TIME STAFF
52 GRADUATE STUDENTS
1,500 STUDENT HOURLY EMPLOYEES

CONNECT WITH DSA
VISION
We aspire to be the IT partner of choice for our customers. To put it another way, we want our customers to consider us extensions of their own departments. To achieve this, we must be customer-focused, transparent, visible, innovative, effective, reliable, and secure.

MISSION
We contribute to Texas A&M’s student learning and development by providing specialized and dependable technology solutions for student affairs professionals. To provide specialized solutions, the Department of IT leverages our unique knowledge of Student Affairs, IT service management, business relationship management, and shared governance to provide exceptional business value to customers.

Commitments
The Division of Student Affairs Department of Information Technology (DoIT) aligns itself with the division and university mission and priorities. In conjunction with the Aggie Core Values, DoIT uses these commitments to guide our practice.

Our Customers
We provide exceptional quality of support to our customers. Our staff seeks to provide responsive, effective, and efficient customer service to both our internal and external customers. We accomplish this through respectful dialog that is transparent and driven by the customer’s business needs and philosophy.

Our Staff
We value and support our staff through professional development, opportunities for growth and learning, creating a collaborative environment, providing a healthy and safe work environment, and taking a genuine interest in staff satisfaction.

Our Solutions
We strive to provide simple, reliable, flexible, and powerfully innovative platforms that are cost effective for our customers.

Our Business
We strive to be accountable and transparent to our customers by evaluating and controlling risk, coordinating our efforts, and being fiscally responsible.
The Director of Student Affairs IT and Assistant Chief Information Officer will be responsible for all aspects of IT in the Division of Student Affairs (DSA). The Director provides leadership and vision for the application of information technology systems to all DSA departments and administrative functions and develops strong working relationships to ensure that IT strategies and directions are consistent with the mission of the Division.

**Department Leadership and Supervision**
Strategically leads the DSA Department of Information Technology (DoIT) to ensure high quality service to the diverse end users in the Division. Develops plans, prioritizes, and executes the information technology vision, goals, and strategic initiatives for the Department. Manages the overall IT budget. Hires, develops, evaluates, recognizes, and retains a highly qualified team.

**Strategy**
Makes key contributions to the formulation of the DSA’s digital strategies and proactively advises the Vice President for Student affairs and DSA leadership on the emerging technologies and digital trends that most relevant to the DSA’s goals and evolving needs. Develop an IT vision, strategy, and roadmaps and lead the DSA, DoIT, and department partners in effective execution.

**Policies and Planning**
Manages coordination across DSA network enterprises and oversees the development of standards, systems, and best practices. Develops and recommends policies and practices. Ensures compliance with university requirements, including data security, as well as HIPPA, FERPA, and ADA. Establishes processes for effective and efficient service delivery across the DSA.

**Coordination**
Coordinates the IT Governance Council. Coordinates the DSA IT liaisons’ communication, planning, and meetings. Manages special projects and attends meetings as the IT representative for the DSA. Provide updates to the Office of the Vice President on Division IT priorities.

**Assistant Chief Information Officer**
Reporting to the Texas A&M Vice President of Information Technology and Chief Information Officer, the Director and Assistant CIO participates in the CIO’s extended leadership team and acts as the formal liaison between the DSA and the Division of Information Technology.

For a full listing of responsibilities, please visit the official job posting online.

**APPLICATION AND NOMINATIONS**
Applicants may apply online. For best consideration, apply by January 20, 2020. Review will continue until the position is filled.

Direct questions to:
Dr. Cynthia L. Hernandez
Associate Vice President for Student Affairs
979.845.4728
cynthia.hernandez@tamu.edu

Anticipated starting salary: $120,000.
As a division, we recognize that our staff serve as the foundation of our work with students. We are committed professionals who seek to support and enhance the learning and development of all Texas A&M students. Collectively and individually, we are well known for our knowledge and expertise across campus and in the student affairs profession.

As our greatest resource, we invest in the people who work in the Division of Student Affairs by providing support and opportunities for personal and professional growth.

- Professional development stipends for use to attend conferences, workshops, institutes, seminars, and other learning opportunities.
- Support for involvement in related professional associations and production of scholarly works.
- Professional development opportunities coordinated through the DSA Staff Development Committee.
- Wellbeing initiatives sponsored by the DSA Staff Appreciation and Wellbeing Committee and the DSA Awards Committee.

By joining Texas A&M University, employees gain access to work in one of the best public universities in the country and the opportunity to live in one of America's Top 10 college towns. The Director of Student Affairs IT will have retirement program options of the Teacher Retirement System (TRS) or the Optional Retirement Program (ORP). Texas A&M employees have access to a competitive benefits package.
Texas A&M opened its doors in 1876 as the state’s first public institution of higher learning. Today, we stand as a research-intensive flagship university dedicated to sending Aggie leaders out into the world prepared to take on the challenges of tomorrow.

Mission
Texas A&M University is dedicated to the discovery, development, communication, and application of knowledge in a wide range of academic and professional fields. Our mission of providing the highest quality undergraduate and graduate programs is inseparable from our mission of developing new understanding through research and creativity.

We prepare students to assume roles in leadership, responsibility, and service to society. Texas A&M assumes as its historic trust the maintenance of freedom of inquiry and an intellectual environment nurturing the human mind and spirit. It welcomes and seeks to serve persons of all racial, ethnic and geographic groups as it addresses the needs of an increasingly diverse population and a global economy.

In the 21st century, Texas A&M University seeks to assume a place of preeminence among public universities while respecting its history and traditions.

Commitment to Core Values
When students join the Aggie family, they are instantly part of a community unlike any other — and life in Aggieland is an exciting part of their Texas A&M experience. We send Aggie leaders out into the world prepared to take on the challenges of tomorrow — with ideas, integrity, and an unmatched desire to serve the greater good.

Our traditions and vision focus on a unique higher education environment that fosters six core values: excellence, leadership, integrity, loyalty, selfless service, and respect.

Commitment to Diversity and Inclusion
Texas A&M University is committed to enriching the learning and working environment for all visitors, student, faculty, and staff by promoting a culture that embraces inclusion, diversity, equity, and accountability. Diverse perspectives, talents, and identities are vital to accomplishing our mission and living our core values. It is our policy not to discriminate in employment opportunities or practices on the basis of race, sex, color, national origin, religion, age, disability, veteran status, genetic information, or any other characteristic protected by law. Furthermore, we will maintain a work environment free from discrimination on the basis of sexual orientation or gender identity.
The Bryan/College Station area offers residents a high quality of life in livable surroundings, despite being one of the fast-growing areas in Texas. You will have the opportunity to experience small-town living with the convenience of suburban shopping and dining.

The Northgate District in College Station includes entertainment and shopping close to campus, and the new Century Square development features restaurants and bars, shops, a movie theater, two hotels, and an entertainment venue. Originally a railroad town, downtown Bryan has distinguished itself as a place of art and merchant cultivation. Eclectic restaurants, shops, and art galleries foster a funky, small-town charm.

MSC OPAS, part of the Division of Student Affairs at Texas A&M, hosts professional productions of theater, music, and dance programs throughout the fall and spring semesters, and our own Department of Music Activities features performances for the campus and community by student choral groups, bands, orchestras, and jazz ensembles. Our University Art Galleries provide a variety of opportunities to experience art exhibits, events, hands-on art activities, and lectures on campus.

The Brazos Valley Symphony Orchestra performs throughout the year, and special events such as Brazos Valley Worldfest, Wiener Fest, and the Texas Reds Steak and Grape Festival are favorites among locals.

When you’re ready to head outdoors, more than 100 local parks feature walking and biking trails, playgrounds, and event venues, and several state parks and national forests are within a two- or three-hour drive.

The local economy has continued to expand since 2010 and is performing among the best in the state. Both the Bryan Independent School District and College Station Independent School District are recognized for providing an exceptional education. In addition, our area has many well-regarded private schools.